ENERGY
MATTERS

Sign Up for Usage Alerts

Within Cleco's MyAccount platform, you can set up text message or email usage alerts to monitor your daily usage. To receive a daily usage alert, you have to let the system know at what kilowatt-hour level to send your daily usage alert. Your daily and monthly usage can be found in **MyAccount under Usage Overview**.

Scan the QR code to learn more.

Holiday Safety

With the holiday season underway, Cleco is reminding customers to celebrate safely by taking the necessary precautions when installing electrical decorations.

- Inspect electrical cords and other decorations for damage before using, discard cracked or frayed cords and don't run cords under rugs or furniture.

- Don't overload electrical outlets. Never plug more than one high-wattage decoration into an outlet.

- Never staple or nail through electrical wires or extension cords, as this may damage the wiring or insulation and cause electrical shock or fire.

- Use decorations rated for indoors inside and decorations rated for outdoors outside.

- Plug outdoor electrical decorations into outlets protected by Ground Fault Circuit Interrupters.

- Keep decorations and equipment at least 10 feet away from power lines and at least three feet away from heat sources, especially those with an open flame.

- Don't leave holiday lights on when you go to bed or leave the house.

Reminder about Cleco's Energy Emergency Deferred Billing Program

Cleco's Energy Emergency Deferred Billing Program allows some customers to defer an excess portion of their bill for several months during an energy emergency declared by the Louisiana Public Service Commission. Customers must meet certain eligibility requirements in order to qualify for the program and must re-qualify every two years. For eligibility requirements and enrollment information, visit **cleco.com**, call **1-800-622-6537** or visit your nearest Cleco customer service office. Louisiana is not currently in an energy emergency.