

Energy Matters



September is Baby Safety Month

Remind your little ones to stay safe around electricity.

- Never put fingers or metal objects in an outlet.
- Stay away from downed power lines and objects they touch.
- Never pull a plug out by its cord.
- Electricity and water don't mix.



CLECO STRENGTHENS RELIABILITY

Reliability is one of Cleco's commitments to our customers. Through increased tree trimming efforts, technology and construction, Cleco is strengthening reliability and reducing restoration time.

Tree trimming: Storms can affect reliability. Strong winds and limbs can cause damage to power lines and poles. For this reason, Cleco continues to invest in tree trimming, so customers are less likely to experience outages.

Technology: We are investing in technology that, among other benefits, enables remote monitoring and automated circuit switching, allowing us to quickly and efficiently restore service.

Construction: We are constructing a 12-mile, storm-hardened transmission line from our Bayou Vista substation to Amelia, La. The transmission line, expected to go into service mid-2019, will withstand winds up to 120 mph and is designed to help protect the structures should debris fly or blow into the line. This significantly lessens the potential for structural damage and speeds up the restoration process.



CLECO ENERGY EFFICIENCY OFFERS REBATES

Cleco's newly revamped energy efficiency program has been busy helping customers make upgrades to their homes and businesses. Whether at home or work, Cleco customers are eligible for incentives for being more energy efficient by replacing pool pumps, completing certain insulation projects, replacing HVAC and heat pumps, air infiltration sealing and more.



Recently, companies like Tony Chachere's in Opelousas and Walker Automotive in Alexandria were awarded a combined total of \$80,819 in cash incentives for making energy efficient upgrades to their business. Their combined projected energy savings total 842,571 kWh, which is enough energy to power more than 1,180 refrigerators for a year. To get started in your home or business with an approved contractor in your area, call 1-833-373-6842 or visit www.cleco.com/energyefficiency.

CLECO CORNER

On July 26, Cleco's Patterson Work Center was recognized for 30 years of working safe! Employees past and present gathered for a luncheon to celebrate the milestone.



Dan Smith, manager of distribution operations in New Iberia, received a Stop Shock Safety Award from the Southwest Electric Safety Exchange (SEE). SEE shares safety information that helps member companies lower accident rates and move toward eliminating injuries and fatalities within the industry. Dan was recognized for his contributions in helping prevent and educate about electric shock. Thanks for keeping Cleco safe, Dan!



Each summer, the Cleco family grows as we welcome interns from all over the world eager to gain experience before entering the workforce. Interns this summer represented Grambling State University, Louisiana Tech University and The University of Mississippi, to name a few. Good luck in your future endeavors!



CLECO IN THE COMMUNITY



Pineville Mayor, Clarence Fields, Alexandria Mayor, Jacques Roy, and Cleco President and CEO, Bill Fontenot

Cleco was awarded the 2018 RoyOMartin Best Overall Business Award at the 6th Annual Central Louisiana Chamber of Commerce Bizzy Awards. Thanks to everyone who voted!

Cleco employees in the Pineville and Alexandria area raised \$3,200 and collected 1,159 pairs of socks and underwear for Rotary Club of Pineville's School Closet Program. The program provides clean clothing and hygiene items for students, grades pre-K to sixth, at several local schools.



Cleco contributed \$1,000 to Kops & Kids, an outdoor activities program in St. Landry Parish chaperoned by full-time law enforcement officers. The program is designed to offer children an opportunity to experience outdoor activities, such as hunting and fishing, free of charge.

This summer, Cleco sponsored Pineville Buddy Ball, the first-ever league of young athletes with special needs in central Louisiana. Every player on the field is paired with a buddy to cheer them on and give them tips during the game. Congrats on a great season!



ENERGY EMERGENCY DEFERRED BILLING

Cleco's Energy Emergency Deferred Billing Program allows some customers to defer an excess portion of their bill for several months during an energy emergency declared by the Louisiana Public Service Commission. Customers must meet certain eligibility requirements in order to qualify for the program, and must re-qualify every two years. For eligibility requirements and enrollment information, visit www.cleco.com, call 1-800-622-6537 or visit your nearest Cleco customer service office.

Follow us on social media for the latest on career opportunities, community events, safety tips and more!



Please continue to call 1-800-622-6537 to report outages and emergencies. MyAccount users can report outages online or by texting "OUT" to 25326 (Cleco).

COCOA BROWNIES



- ¾ cup flour
- 1 cup sugar
- 1 teaspoon salt
- ¼ cup cocoa
- ½ cup soft butter
- 2 eggs
- ½ cup chopped nuts (optional)

Mix all ingredients together in a large bowl, except for the nuts. After well-mixed, add nuts and mix for a few minutes. Pour into a greased 8 x 8 biscuit pan and bake at 400 degrees for 20-to-25 minutes.