

WINTER
2018

Energy Matters

Holiday Decorating Safety Tips

- Don't leave holiday lights on when you go to bed or leave the house.
- Tape down ground-level extension cords to prevent tripping.
- Store electrical decorations in a dry area not accessible by children or pets.
- Avoid overloading outlets. Never plug more than one high-wattage decoration into an outlet.



TIPS FOR STAYING WARM WHILE CONSERVING ENERGY

- Set your thermostat no higher than 68 degrees.
- Use a programmable thermostat to automatically set temperatures for different times of the day, or use a smart thermostat, which learns your habits and allows you to adjust the temperature remotely using your phone.
- Change your heating system filter. A dirty filter makes equipment work harder.
- Open the drapes on sunny days to let in more solar heat to warm your home, and close the drapes at night to keep the cold out.
- Stop air leaks with caulk and weather stripping.

For more energy conservation tips, visit cleco.com/energyefficiency.



CONNECTING LOUISIANA'S FUTURE

Becoming the leading energy company in Louisiana - helping our people and state thrive - means being mindful of the larger opportunities and evolving needs of all those we serve. So today at Cleco, we're working from a view that starts behind the lines. Where we can see the full picture of possibilities and technologies. To line up our customers and communities with systems and services that power the good life today. And better lives tomorrow.

We've always believed that electricity is something more than just electrons. To us, it's the fuel for more productive days and work. The current that brings all of us closer together. The conduit that connects Louisiana's present to Louisiana's future.

But now, let's start simple. Simply, let's connect.



CLECO CORNER

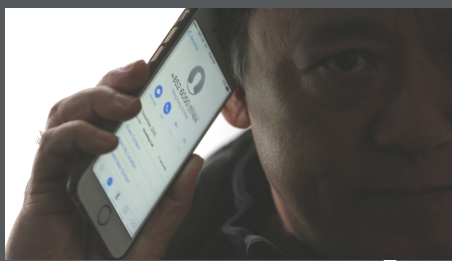
On Sept. 13, Cleco's Brame Energy Center celebrated two million man hours without a lost-time accident. This is Cleco's first two million safe work hours milestone. Congratulations to all employees for working safely!



In keeping with their annual holiday tradition, Cleco's Supply Chain and Facilities Services group volunteered at the Food Bank of Central Louisiana on Nov. 2. The team packed more than 100 boxes of food for community members!



Utility Scam Awareness Day was Nov. 21. Remember that a Cleco representative will never call a customer and demand how they should make a bill payment. Cleco offers multiple ways for customers to pay a bill. Find a location at cleco.com.



CLECO IN THE COMMUNITY



Cleco donated \$50,000 to South Louisiana Community College to help establish their Power Lineman Technician Training Program at the community college's Crowley campus. The program is set to launch in January 2019!

Cleco's incrediball team, the Power Hitters, had an amazing season! The team played for two months against other central Louisiana businesses and organizations. The league was hosted by the City of Pineville Recreation Department and proceeds benefitted Children's Miracle Network.



Cleco awarded Rotary Rebuilds Slidell \$15,000 in support of the expansion of the Slidell Regional Education Center. The contribution will allow for post-Hurricane Katrina repairs, as well as provide furniture and classroom technology for two additional classrooms.

Cleco's team of chefs did a great job at the World Championship Gumbo Cook-off in New Iberia! Their chicken and sausage gumbo even made it in the finals!



ENERGY EMERGENCY DEFERRED BILLING

Cleco's Energy Emergency Deferred Billing Program allows some customers to defer an excess portion of their bill for several months during an energy emergency declared by the Louisiana Public Service Commission. Customers must meet certain eligibility requirements in order to qualify for the program, and must re-qualify every two years. For eligibility requirements and enrollment information, visit www.cleco.com, call 1-800-622-6537 or visit your nearest Cleco customer service office.

Follow us on social media for the latest on career opportunities, community events, safety tips and more!



Please continue to call 1-800-622-6537 to report outages and emergencies. MyAccount users can report outages online or by texting "OUT" to 25326 (Cleco).

BUTTERMILK PRALINES



- 3 cups sugar
- 1 teaspoon baking soda
- 2 tablespoons butter
- 1 cup buttermilk
- 1 cup pecans
- 1 teaspoon vanilla

Combine sugar, buttermilk, baking soda and butter in a saucepan. Cook until it forms a soft ball. It will turn dark brown when you add in the vanilla and pecans. Stir the pecans in and drop by teaspoonfuls onto foil.