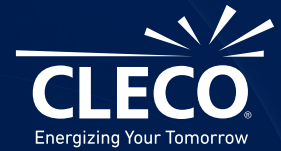


# ENERGY MATTERS



MAY - JUNE 2024

## Hurricane Season Checklist

Hurricane season is near, and with it comes the need for storm readiness. Stay alert and safe with Cleco's safety tips.

- > **Have flashlights, a battery-powered radio and extra batteries on hand.**
- > **Put all important documents in a waterproof container.**
- > **Make a list of important phone numbers and family contact numbers.**
- > **Plan ahead for medical or special needs.**



Scan the QR code for more safety tips.

## Cleco partners with the city of DeRidder for 'Done in a Day'

Cleco employees partnered with the city of DeRidder to clean and revitalize the West Park Baseball Complex. Volunteers painted and made repairs and improvements to the sports complex for the upcoming season.



## Reliability energizes us.

Kept customer lights on 99.9% of the time in 2023.



Being your reliable power source energizes us. Cleco is the only electric utility provider to meet Louisiana's reliability standards for each of the last 25 years. And last year, we kept our customers' lights on 99.9% of the time. It is our commitment to provide you with safe, reliable and affordable power.

## Receive up to \$3,500 when you upgrade to an energy-efficient heat pump

If you're considering replacing the heating and cooling system in your home, Cleco's Power Wise program can help customers purchase and install high efficiency heat pumps and air conditioning units. Program funding is limited and on a first-come, first-served basis.



Scan the QR code to learn more.

Customers began paying an interim storm charge in June 2021. In June 2022, Cleco Power securitized the funds to pay for the storm damages from Hurricanes Laura, Delta and Zeta and Winter Storms Uri and Viola and created a storm reserve for future storm damage. The securitized bonds were issued by a Special Purpose Entity (SPE), Cleco Securitization I LLC, a subsidiary of Cleco Power LLC. SPE is the owner of the rights to the storm recovery charge while Cleco Power LLC acts as the collection agent for SPE. In September 2022, the interim storm charge was replaced with the storm surcharge associated with the recovery of these bonds and will continue through 2042.