

SUMMER  
2019

# Energy Matters



## Hurricane Season Safety

- Prepare a storm kit – gather supplies you might need for an outage, including flashlights, batteries, canned food, manual can opener, bottled water, medication and a first aid kit.
- Put all important documents in a waterproof container.
- If you see downed power lines, treat them as if they are energized. Stay away from lines and any objects they are touching. Report a downed power line immediately by calling Cleco at 1-800-622-6537 and 911 in the case of an emergency.

## CLECO CUSTOMERS SERVED BY A STRONGER, MORE RESILIENT ELECTRIC GRID

On April 17, Cleco energized its new 12-mile, storm-hardened transmission line that runs from Amelia, La. to its Bayou Vista substation.

"The project will improve power reliability and resiliency during hurricanes for customers in south Louisiana and is the second phase of three efforts by Cleco to harden the south Louisiana bulk power system," said Bill Fontenot, president and CEO of Cleco. "Cleco's first effort connected Eunice to west New Iberia. The third, and final phase, will connect Patterson through St. Mary Parish. These efforts will help us better serve our customers."

## RELIABILITY AT NEW HEIGHTS

As a continued commitment to strengthening power reliability for customers, Cleco Power began flying one of its first drones, nicknamed "Snoopy," earlier this month to complete manual transmission and distribution reliability tasks more accurately and efficiently.

"One of the tasks that Cleco plans to use drones for includes damage assessments of lines and equipment following storms," said Jimmie Belgard, Cleco supervisor of distribution automation support. "The drones will be especially important for patrolling lines in areas that are currently only accessible by boat. We'll be able to inspect lines more quickly and save the footage we capture for future troubleshooting and upgrading purposes."

Snoopy is the first in Cleco's fleet, and Cleco plans on adding two more drones to its fleet soon. Cleco expects all drones to be in full use by May 2019.



## CLECO POWER WISE™ EARLY EDUCATION

The Cleco Power Wise™ program's early education program provides sixth grade teachers in Cleco-powered schools with energy efficiency teaching materials to incorporate into their lesson plans.

In addition, each student receives a kit containing energy efficient items they can take home, including a worksheet and other activities they can complete with their parents. Teachers can even earn incentives for student participation.

The kit includes a thermometer the student can use to test their home's hot water to see if the water heater is at the most energy efficient setting. The student completes the worksheet and returns it to school. If 80 percent of the students return their worksheets, the teacher can earn a \$50 gift card to use in their classrooms.

Visit <http://thinkenergy.org/cleco/> to learn more.



Please continue to call 1-800-622-6537 to report outages and emergencies.

MyAccount users can report outages online or by texting "OUT" to 25326 (Cleco).

## CLECO CORNER



**Eric Schouest**  
President  
Cleco Cajun LLC

**Robbie LaBorde**  
Chief Operations Officer  
Cleco Corporate  
Holdings, LLC

**Shane Hilton**  
President  
Cleco Power LLC

On March 25, the board of managers and executive leadership team for Cleco announced three new key leadership appointments to support the company's goals and objectives.



In recognition of #WorldDownSyndromeDay, Cleco employees sported brightly-colored, funky socks on March 21.



Cleco received the Top 5 Employee Giving Campaign award from the United Way of Central Louisiana on March 21. Cleco raised over \$165,000 for United Way in 2018.

## CLECO IN THE COMMUNITY



A resolution was read in the Louisiana House and Senate honoring linemen and officially declaring April 18 as Lineman Appreciation Day in Louisiana. Cleco linemen Kevin Bono, Derrick Butscher and Arelius "Ree" Woods joined state senators and other Louisiana linemen to celebrate at the Capitol.

On April 18, Cleco donated over \$4,000 to the The Fallen Linemen Organization in Madisonville, La., a group dedicated to memorializing fallen electrical line workers across the country and caring for families who have lost or are impacted by a severe injury of a loved one in the line of duty.



Cleco, in partnership with the Opelousas General Health System and the St. Landry Parish School Board, celebrated the opening of the first Well Smart School-Based Telemedicine Program at Arnaudville Elementary on April 11 with a St. Landry Chamber of Commerce Business After Hours.



Cleco presented a check for \$5,000 to the Pineville Elementary School robotics team. The "Lioners" traveled to Louisville, Ky. for the VEX Robotics World Championship where the best teams from around the world compete in various divisions for the title of world champion.



Cleco's Diversity Advisory Council and Heather Dominic, director of Iberia Parish Parks and Recreation, resurrected the Cultural Arts Festival art contest in March this year, inviting children to depict an influential person in black history. The competition this year included 74 entries from 11 schools.

## SUMMER CORN SALAD

- 6 ears corn, husked and cleaned
- 3 large tomatoes, diced
- 1 large onion
- 1/4 c. chopped fresh basil
- 1/4 c. olive oil
- 2 tbsp. white vinegar
- Salt and pepper to taste



Bring a large pot of lightly salted water to a boil. Cook corn in boiling water for seven to 10 minutes, or until desired tenderness. Drain, cool and cut kernels off the cob with a sharp knife.

In a large bowl, toss together the corn, tomatoes, onion, basil, oil, vinegar, salt and pepper. Chill until serving.

## STORM SURCHARGE REMINDER

Customers began paying a storm charge in May 2006. In March 2008, Cleco securitized the funds used to pay for the Katrina/Rita storm damages and created a fund for future storm repair, and the monthly cost to customers was reduced. The securitized bonds were issued by a Special Purpose Entity (SPE), Cleco Katrina/Rita Hurricane Recovery Funding LLC, a subsidiary of Cleco Power LLC. The SPE is the owner of the rights to the storm recovery charge while Cleco Power LLC acts as the collection agent for the SPE. This surcharge will continue through 2019.