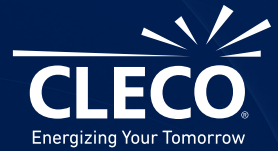


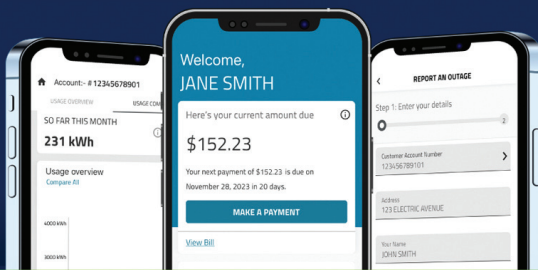
ENERGY MATTERS



MAR - APR 2024

Announcing the New Cleco Mobile App

- > Monitor Your Usage
- > Pay Your Bill
- > Report an Outage



MyAccount
More Power to You

DOWNLOAD FOR FREE!



New Cleco Mobile App is live!

Managing your Cleco MyAccount is easier with the new Cleco mobile app. View and make payments, check and compare energy usage, set up a daily usage alert, request more time to pay, enroll in budget billing, report an outage and more all from your smartphone anytime, anywhere.

- > **To download the mobile app:**
Click on the app store from your Android or Apple device, search for Cleco and download the app.
- > **To sign into the mobile app:**
Click on the Cleco app, enter your MyAccount username and password and click sign in.



Go to app store

If you don't already have a MyAccount username and password, click "Register" located next to "Don't have a MyAccount" and follow the step-by-step directions. You will need your Cleco account number, the last four digits of your Social Security number, service zip code, email address and mobile phone number. After you create your MyAccount, you can use the mobile app.

Get help with your Cleco bill and more through Unite Us

Cleco partners with Unite Us, a coordinated care referral network of health and social service providers, to address the needs of our customers and connect them with resources in Louisiana. Unite Us can connect our customers with food, clothing, lodging, childcare, transportation, mental health, utility bill assistance and more if customers meet each program's eligibility criteria such as income, number of household members, location, etc. Providers in the network are connected through the Unite Us shared technology platform which enables them to send and receive electronic referrals, address social needs and improve health across communities.

"Since the program began, nearly **800** of our customers have received services valued at **\$380,000.**"



Scan the QR code to learn more.

Cleco 2023 Volunteer Recap

In 2023, Cleco employees volunteered over 4,700 hours in communities we serve across the state. Take a look at a recap of all of the great ways Cleco employees volunteered in 2023.



Scan the QR code to watch video.