

Establishing electric service with Cleco at a location with existing electric service/meter

Call 1-800-622-6537 or visit a Cleco customer service office to establish electric service. You will be required to provide the following information:

- Physical address of the location (911 address)
- Daytime phone number as point of contact
- Desired start date for Cleco service
- Businesses are required to provide the business name and tax ID
- Person responsible for the Cleco bill must provide the following:
 - Name and Social Security Number
 - Driver's license or other photo ID
(if applying in person at a Cleco customer service office)
 - Mailing address

Deposits are required for all new electric services. The amount of the deposit is determined by Cleco at the time of application for service.

Permits from local governing authorities may be necessary before electric service can be connected. Cleco customer service representatives can assist customers in determining which authorities should be contacted.