

ENERGY MATTERS

News, Resources, & Answers for Cleco Customers

Winter 2006



SHARE THE WARMTH THIS WINTER

Contribute to Cleco's Power of Sharing Fund

Cleco established its Power of Sharing Fund in 1985 to assist economically disadvantaged seniors and disabled citizens. Monies collected through the fund are used to assist with energy bills, purchase fans and blankets, weatherize homes, and make minor repairs to heating and cooling units.



Cleco customers and employees contribute to the fund, and Cleco provides matching donations. Assistance provided by the fund is distributed through the Louisiana Association of Councils on Aging. You may choose an option on your bill to contribute \$1, \$2, or \$5 to the Power of Sharing Fund. To find out if you or a loved one qualifies for assistance, contact your local Council on Aging.

ENERGY EMERGENCY DEFERRED BILLING PROGRAM CONTINUES TO ACCEPT ENROLLMENTS

Cleco's Energy Emergency Deferred Billing Program allows some customers to defer an excess portion of their bill for several months during an energy emergency declared by the Louisiana Public Service Commission. Under program guidelines, those eligible may defer an amount which exceeds their normal bill amount for the period of time specified in the LPSC-declared energy emergency.

Customers must meet certain eligibility requirements in order to qualify for the program, and must re-qualify every two years. For eligibility requirements and enrollment information, visit www.cleco.com, call **1-800-622-6537**, or visit your nearest Cleco customer service office.

Keep it safe when using space heaters >

- Never leave a space heater unattended while it is in use, or leave it on while you sleep.
- Don't use heaters in wet or moist places, such as bathrooms, unless the unit is certified for that purpose.
- Don't hide cords under rugs or carpets or put anything on top of the cord.
- Remember, portable electric heaters are designed for use only as temporary supplemental heating sources. Never leave one unattended.



CLECO IN THE COMMUNITY

Cleco employees have adopted a section of Highway 59 between Fountainbleu High School and Alamosa Park in Mandeville. The project consists of two miles of roadway cleanup – both sides of a mile-long section, about a half-mile on either side of Dove Park Road, where Cleco's service center is located.



St. Tammany Parish President Kevin Davis (yellow jacket) dedicates a sign at the entrance of Alamosa Park declaring Cleco's sponsorship of a mile of roadway as part of Louisiana's Adopt-A-Highway program.

HURRICANE RECONSTRUCTION

Cleco has modified its Power Miser program to allow homeowners undertaking major reconstruction projects to qualify for special rebates and discounts. Power Miser homes are energy efficient, which is important now more than ever as natural gas prices continue to rise. Go to www.cleco.com for more information.



Safety law reminder >

The Louisiana Legislature enacted the High Voltage Overhead Power Line Safety Act in 2001. Under this act:

Louisiana law prohibits any unauthorized persons from working, including moving equipment, within ten feet of any high voltage overhead line.

If any unauthorized person intends to work within ten feet of any high voltage overhead line, the person responsible for the work to be done must notify the owner or operator of the high voltage overhead line 48 hours prior to commencing work.

Work shall be performed only after satisfactory mutual arrangements have been completed between the owner or operator of the high voltage overhead line and the person responsible for the work to be done.