

Highlines

Volume 2, Issue 1

July 2009



A Publication
for Cleco Power
Customers

Thank you Cleco Power customers. We are proud to serve you.

Cleco unveils new Web site Get energy smart at www.clecoenergysmart.com

Cleco's new Energy Smart Web site is just what the doctor ordered for customers looking for ways to save money on their utility bills. The site features its own lively energy-efficiency guru, "Dr. E." Dr. E is the alter-ego of Cleco employee David Thevenote.

"There are links for all members of the family to explore," said Thevenote. "I even star in my own how-to videos. Just remember to watch them all the way through because there is a surprise at the end of each video."

Those who visit the site can view how-to videos of low-cost projects such as home weatherization and programmable thermostat installation. The site covers everything from appliance choices to lighting and electronics, and has information for both new and existing homes.

"The purpose of the Energy Smart site is to promote responsible, efficient energy use by offering techniques to help consumers use less energy and, therefore, spend less," said Anthony Bunting, vice president of customer services and energy

delivery. "Dr. E is there to keep visitors entertained and informed."

The Web site includes an "Ask the Experts" section, where Dr. E and Paul LaGrange, a certified energy rater and energy consultant, answer energy-related questions. Customers simply e-mail a question using the form provided. An ongoing list of previously answered questions is also posted, so all can benefit from the responses.

Visitors to the site will find

Cleco's Home Energy Profile, an energy calculator, an appliance comparison tool and a complete energy library.

"There really are plenty of things you can do to save money," said Thevenote. "Of course your savings will depend on your commitment to making the lifestyle changes that most affect your energy use."

Log on to www.cleco.com, and click on Dr. E to visit Cleco's Energy Smart Web site and improve your energy IQ.



View my
how-to videos
at
cleco.com



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Every action taken to reduce waste makes us a little bit greener. To eliminate the paper and energy used to print and mail your monthly Cleco bill, view and pay bills online by enrolling in CheckFree. Once you're enrolled, no bill is sent in the mail. Each month, a notice is sent by e-mail stating an image of your bill is available for viewing. Simply pay online through your checking account, and your payment will post to your account within two working days. To sign up, visit www.cleco.com.

Rodemacher 3 preparing for final major milestone

As Cleco's new power-generating unit, Rodemacher 3, enters its last year of construction, workers are turning their focus to system testing and start up. In late May, steam blows began and workers started the first fire in one of the unit's two boilers.

"First fire is the beginning of a full-system start up," said Mark Prevost, general manager of power plant engineering and construction. "This is the first time these systems will be tested in this way. It is exciting to see our systems start up and take the first steps to achieve commercial operation."

After the fire is started, the temperature is increased for several days to cure the liner inside the boiler. This process is called a refractory cure. Once this step is complete, steam blows are used to clean out any particles in the steam piping that could damage the turbine.

"During construction, workers can leave debris like gloves and construction material in the pipes," said Prevost. "Steam blows clear the pipes of this debris, which ends up in a special dumpster. The turbine is a critical component of the plant. Damage to the turbine is serious, so the pipes have to be cleaned before we can begin generating power."

Steam blows are most noted for the sound that comes from the pressure of the steam going through the pipes and then out into the atmosphere. A steam blow without a silencer sounds similar to a low-flying air craft. With a silencer, a steam blow sounds like thunder in the distance. About 95 percent of the steam blows will go through a silencer before the sound enters the atmosphere.

As each step of the start-up testing is concluded, the pressure in the unit is increased. This takes weeks to complete due to the system tuning required at each step in the process. The same process will occur in the unit's other boiler. Once the process is complete in each boiler, the two will be merged together to work in parallel.

Cleco is 95 percent complete with the Rodemacher 3 project and is looking forward to the fuel diversity the unit will provide. Cleco expects the unit to be operational by the end of the year.

*From the Cleco
Employee Cookbook*

Cherry Yum Yum

1 stick butter, melted
1 box graham cracker crumbs
1/2 cup sugar
2 tsp. vanilla extract (divided)
2 tsp. almond extract (divided)
1 can sweetened condensed milk
1 carton Cool Whip
8 oz. block of cream cheese
1 can cherry pie filling



Mix butter, graham cracker crumbs, sugar, 1 tsp. vanilla extract and 1 tsp. almond extract together and set aside. Mix the cream cheese with electric mixer, add sweetened condensed milk and blend until smooth. Blend in Cool Whip and remaining vanilla and almond extracts.

Pour half of graham cracker mixture into the bottom of a 9 X 9 inch dish or dish of a similar size and pat down to form crust. Spread half of the cream cheese mixture over the crust. Spoon the cherry pie filling onto the cream cheese mixture and then spread remaining cream cheese mixture over cherry pie filling. Sprinkle remaining graham cracker mixture on top. Refrigerate until thoroughly chilled.



▲ Pictured is steam resulting from a steam blow conducted on one of Rodemacher's two boilers. Steam blows are a critical part of start-up testing as pipes are cleared of construction debris, protecting the turbine from damage once the plant begins to produce electricity.

Cleco in the community

Employee fundraising yields big results for 2009 fan drive

Hundreds of seniors across Cleco's service territory will receive fans this summer due to the efforts of Cleco employee volunteers. Cleco employees raised \$21,603.63 and collected 226 fans during a six-week fan drive this spring. Creative fundraisers held by fan drive teams and generous donations from businesses and individuals pushed totals beyond those of any of the previous eight years that fan drives have been held.

As a result of this year's efforts, more than 1,500 fans were given to 20 agencies that assist the elderly in Cleco's service territory.



▲ (From Left) Cleco line mechanics, Danny Butscher, Lee Barringer and Steve Vedros, unload a pallet of box fans to be distributed by the St. Tammany Parish Council on Aging.



▲ (From Left) Cleco call center specialists, Stephanie Dixon and Angella Romero, deliver a truckload of fans to the DeQuincy Elderly Housing facility.



▲ (From Left) Cleco employees, Kenneth Gilmore and Gwen Olivier, prepare fans for delivery to the Councils on Aging in New Iberia, Franklin and Breau Bridge.



Stay safe this summer

Summer -- kids are out of school, many people are working in their yards and nearly everyone is using their swimming pools. It's a great time of year. Don't spoil the fun by being unsafe around power lines.

Cleaning pools, pruning trees, using ladders and working on roofs can be especially dangerous for homeowners with overhead powerlines near their homes. Watch for overhead and nearby power lines when working and playing outside.

Underground power lines also can be dangerous when homeowners begin to dig with no idea of the location of their underground lines. Before you plant trees, dig a swimming pool or start any other digging projects, call Louisiana One Call at the number below or dial 811 to "know what's below" before you dig.

LOUISIANA ONE CALL
1-800-272-3020 or call 811

Also, make sure electric power tools and extension cords are safe to use. Frayed power and extension cords can create a safety hazard causing an electric shock.

Summer is a great time to review important outside electrical safety tips. But, don't forget that electrical safety is just as important inside of a home. Visit www.cleco.com for simple ways to be safe around electricity any time of the year and anywhere you may be.



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 Post Office Box 5000
 Pineville, Louisiana 71361-5000

Cleco is ready for the 2009 hurricane season

Cleco's 22 storm teams stand ready to respond should a storm's path track through the company's service territory again this year.

"We've learned over the years to take nothing for granted," said James Lass, Cleco's general manager of distribution engineering and emergency management. "We have contingency plans for our contingency plans. We are ready to do whatever it takes to restore

restoration. What began as a very basic system is now a detailed mapping system that drills down to the street level giving outage information and expected restoration times," he said.

Cleco's outage map is available anytime, not just during a storm, and is updated hourly. Customers can click Storm Center at the top of Cleco's home page and choose Current Power Outage Information in the column on the right. By



power as quickly and as safely as possible."

Lass recently participated in local emergency preparedness meetings held throughout the state. During his presentations, he explained how communication is critical during a restoration effort. "During Katrina we began using our Web site as a way to inform the public of our progress with

clicking on the map, customers can drill down to street level to see outages and restoration estimates.

Cleco's Severe Weather Guide, available at Cleco customer service offices and in the Storm Center at www.cleco.com, can help customers prepare for storm season and stay safe during storms. To receive a copy of the guide by mail, customers can call 1-800-622-6537.

Did you know?

Since 1953, Atlantic tropical storms have been named from lists originated by the National Hurricane Center. They are now maintained and updated by an international committee of the World Meteorological Organization. The original name lists featured only women's names. In 1979, men's names were introduced and they now alternate with the women's names. Six lists are used in rotation. Thus, the 2009 list will be used again in 2015.

2009 Atlantic Hurricane Names list

Ana	Bill	Claudette
Danny	Erika	Fred
Henri	Ida	Joaquin
Kate	Larry	Mindy
Nicholas	Odette	Peter
Rose	Sam	Teresa
Victor	Wanda	

