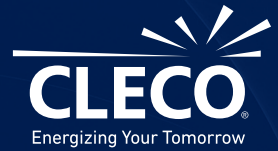


# ENERGY MATTERS



SEPTEMBER - OCTOBER 2024

## Energy efficiency energizes us.

**Saved customers  
over 33 million kWhs in 2023.**



In 2023, Cleco completed more than 2,200 residential weatherization assessments leading to more energy efficient homes, saving customers more than 33 million kWhs while lowering their energy bills. This year, we're energized to save them even more.



Scan the QR code to learn more.

## Cleco volunteers beautify Ruby Wise

Cleco employees spent a day in July helping Ruby Wise Elementary School in Pineville with a restoration project. The group of volunteers trimmed trees, cleared debris and painted the cafeteria - getting the campus ready ahead of the first day of school.



## Cleco earns Emergency Response Award for power restoration efforts

The Edison Electric Institute (EEI) presented Cleco Power with the Emergency Response Award for efforts to restore power following the April 10, 2024 tornadoes



across Louisiana. The award recognizes recovery and assistance efforts of electric companies following service disruptions caused by extreme weather or other natural events. Cleco was chosen by a panel of judges following an international nomination process.

## Budget Billing Program

Budget Billing spreads the billing for energy usage over a 12-month period so customers pay approximately the same amount each month. Most residential and small commercial customers can enroll in the program if they have 12 months of billing history. Enroll online through the Cleco MyAccount system at [Cleco.com](https://www.cleco.com), the MyAccount app, contact customer service at (800) 622-6537 or visit a customer service office.

## Cleco Alternative Rate for Electricity (CARE)

CARE provides eligible customers a 25% discount on the fuel portion of their electric utility bill year-round. To receive the CARE discount, customers must meet the income guidelines of the Low-Income Home Energy Assistance Program (LIHEAP) and enroll through their local Community Action Agency. A list of Community Action Agencies by parish is available on the Louisiana Housing Corporation website under the LIHEAP provider directory. Customers who receive LIHEAP benefits are automatically enrolled in the CARE program and will receive the discount.

