

# ENERGY MATTERS



NOVEMBER - DECEMBER 2025

## Cleco partnership with Unite Us offers bill assistance and more to customers

Unite Us, a coordinated care referral network of health and social services providers, can connect Cleco customers with utility bill assistance, food, clothing and more.

Customers must meet eligibility criteria such as income, location and number of household members.



> Scan the QR code to fill out an assistance request form.

## Cleco volunteers paint Boys & Girls Club in Slidell

Cleco volunteers repainted hallways and after-school program areas at the Slidell Unit of the Boys & Girls Club of Metro Louisiana as part of the company's Done in a Day program.

"Community volunteers like those from Cleco play a vital role in helping us create a welcoming, safe and inspiring environment for our youth," said Denise Joseph, club director.

The nonprofit provides after-school and summer programs with an emphasis on academic success, healthy lifestyles and good character and citizenship.



## Visit Cleco Marketplace for energy savings

Get instant savings on smart thermostats, LEDs, water savers and more with Cleco Marketplace.



## Cleco earns Emergency Recovery Award

The Edison Electric Institute presented Cleco Power with its 19th Emergency Response Recovery Award in recognition of recovery efforts following Winter Storm Enzo in January. Cleco was chosen by a panel of judges following an international nomination process.

Cleco has also earned 12 Assistance awards from EEI.



### Decorate safely this holiday season >

Keep decorations, light strings and ladders at least 10 feet away from power lines and poles, and at least three feet away from heat sources, especially those with an open flame.



Cleco's Energy Emergency Deferred Billing Program allows some customers to defer an excess portion of their bill for several months during an energy emergency declared by the Louisiana Public Service Commission. Customers must meet certain eligibility requirements in order to qualify for the program and must re-qualify every two years. For eligibility requirements and enrollment information, visit [www.cleco.com](http://www.cleco.com), call 1-800-622-6537 or visit your nearest Cleco customer service office.