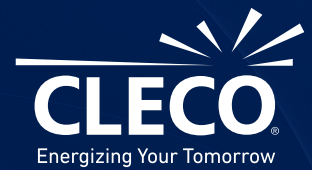


ENERGY MATTERS



JULY - AUGUST 2026

Strengthening the grid

Last year, Cleco kicked off its largest power grid resiliency investment in its 90+ year history. Work is underway for this five-year plan which includes over 550 projects that harden grid infrastructure by replacing electrical equipment, undergrounding segments of the system, reinforcing utility poles and elevating substations.

These projects will further strengthen systemwide resilience and result in fewer outages and faster restoration times for customers.

Visit cleco.com/resiliency to learn more.



< Check out the work
already being done here.



Visit **Cleco Marketplace** to shop energy-efficient products, with instant rebates and manufacturer discounts on select ENERGY STAR® certified smart thermostats and more.



Award-winning
emergency response for over 25 years.



Cleco helps senior customers keep cool ahead of summer

Cleco's Customer Experience team spent the month of April handing out 800 box fans to our senior customers in Bunkie, Eunice, Oakdale and Mansfield to help them prepare for summer temperatures.



In Louisiana, air conditioners typically consume the largest amount of energy in a home during the summer. Raising the thermostat to 78 degrees and using a fan can help the air temperature feel cooler, allowing customers to stay comfortable while using less energy.

The fan giveaway is part of Cleco's newest customer initiative, **Cleco Connects**, which connects our team with the customers we serve in their communities.

Cleco volunteers with Northshore Humane Society

Cleco employees spent a spring morning cleaning up the dog play areas and helping the Northshore Humane Society prepare for their upcoming community camps.



"Community volunteers are the heart of our mission," said Susie Kaznowitz, director of marketing at Northshore Humane Society. "Cleco employees' time, compassion, and willingness to serve directly impact the daily care, enrichment, and overall well-being of the animals in our shelter. We simply could not do this lifesaving work without their support."

Cleco's Energy Emergency Deferred Billing Program allows some customers to defer an excess portion of their bill for several months during an energy emergency declared by the Louisiana Public Service Commission. Customers must meet certain eligibility requirements in order to qualify for the program and must re-qualify every two years. For eligibility requirements and enrollment information, visit www.cleco.com, call 1-800-622-6537 or visit your nearest Cleco customer service office.