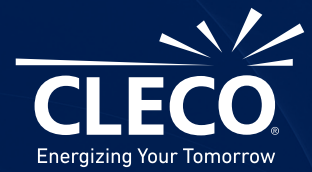


ENERGY MATTERS



MAY - JUNE 2026



Kept the power on
99.9%
of the time in 2025.



EnergizesUs.com

Protect appliances and electronics during a storm

Large appliances and electronic devices are susceptible to damage during and after a storm when power outages interrupt the flow of electricity to your home.

Because the damage stems from acts of nature, customers are responsible for replacement if items are damaged from a power surge.



Tips to protect your items:

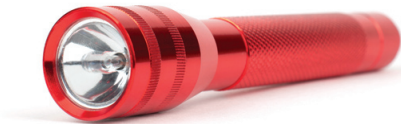
- > **Unplug appliances and devices or shut them off at the main circuit breaker panel. After a storm, if you experience a power outage, wait 20 minutes after your power is restored before plugging them in again.**
- > **Purchase surge protectors and uninterruptable power supply (UPS) devices and ensure they can handle the capacity of the electronics being plugged into them.**
- > **Contact an electrician and local retailers for recommendations about which surge protectors and UPS devices are best for your needs.**
- > **Check your homeowner's insurance policy to see if damage to appliances and electronics is covered.**

While there's no guarantee you won't have damage, protective equipment can lower the probability of damage to your appliances and electronics.

Prepare for Hurricane Season

Hurricane season begins June 1 and lasts until November 30. Prepare with these safety tips.

- > **Have cell phone charger battery bank, flashlights, a battery-powered radio and extra batteries on hand.**
- > **Keep important documents in a waterproof container.**
- > **Plan ahead for medical or special needs.**
- > **Test your generator to ensure proper operation if needed.**



> Scan the QR code for more hurricane season safety tips.

Have questions about your Cleco bill?

We're here to help! Our **Cleco Connects** video series helps you understand your monthly electricity bill.



> Scan the QR code to watch the video.

Customers began paying an interim storm charge in June 2021. In June 2022, Cleco Power securitized the funds to pay for the storm damages from Hurricanes Laura, Delta and Zeta and Winter Storms Uri and Viola and created a storm reserve for future storm damage. The securitized bonds were issued by a Special Purpose Entity (SPE), Cleco Securitization I LLC, a subsidiary of Cleco Power LLC. SPE is the owner of the rights to the storm recovery charge while Cleco Power LLC acts as the collection agent for SPE. In September 2022, the interim storm charge was replaced with the storm surcharge associated with the recovery of these bonds and will continue through 2042.

Customers began paying an Energy Transition Securitization charge in April 2025. In March 2025, Cleco Power securitized the funds to pay for the early retirement of Dolet Hills Power Station and the Mines. The securitized bonds were issued by a Special Purpose Entity (SPE), Cleco Securitization II LLC, a subsidiary of Cleco Power LLC. SPE is the owner of the rights to the energy transition charge while Cleco Power LLC acts as the collection agent for SPE. The recovery of these bonds will continue through 2045.