


# How to read your Cleco bill

Your Cleco bill allows you to see the separate items that combine to equal your total bill amount. Use this key to read explanations for each item.

## Sample Residential Bill



Cleco Power

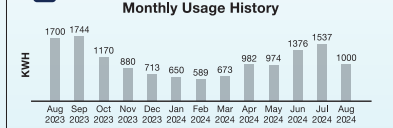
Service Address:  
JANE DOE  
1234 MAIN STREET  
PINEVILLE, LA 71360

Billing Date **1** 08/18/2024  
Account No. 200000000000

Billing Detail	<b>2</b> Rate Code	Meter Number	<b>3</b> Days	<b>4</b> Read Date	Previous Reading	Current Reading	<b>5</b> Read Code	Unit Type	<b>6</b> Multiplier	Units Used
	RES	168212077	31	08/18/24	100660	101660		KWH		1000

Billing Charges	<b>7</b> Rate Code	Description	Units Used	Charges
	RES	RESIDENTIAL CUSTOMER CHARGE		\$12.00
		<b>8</b> ENERGY CHARGE (\$0.08230 PER KWH)	1000	\$82.30
		<b>9</b> FUEL CHARGE (\$0.0353 PER KWH)	1000	\$35.30
		<b>10</b> ENVIRONMENTAL CHARGE (\$0.0021 PER KWH)	1000	\$2.10
		<b>11</b> STORM RESTORATION CHARGE		\$2.00
		<b>12</b> TCJA BILL CREDIT (\$0.000824 CR PER KWH)	1000	\$0.82 CR
		<b>13</b> INFRASTRUCTURE & INCREMENTAL COSTS RECOVERY		\$6.29
		<b>14</b> ELECTRICITY CHARGES		\$139.17
		CITY FRANCHISE FEE		\$2.17
		<b>15</b> BALANCE FORWARD		\$0.00
		<b>16</b> Total Due Now		\$141.34
		Amount Due After September 7, 2024		\$145.58

**18** Monthly Usage History




	Total KWH	Days	KWH Per Day
This Month	1000	31	32
Last Month	1537	30	51
Last Year	1700	32	53

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X: @ClecoPower


Return this portion with your payment to ensure proper credit to your account. Please write your account number on the check or money order, and make it payable to Cleco. DO NOT SEND CASH. Thank You!



Cleco Power

Account No: 200000000000    Total Due Now: \$141.34  
Amount Due After September 7, 2024: \$145.58  
Amount Enclosed: \_\_\_\_\_

Cleco Power LLC    55-11  
P O Box 660228  
Dallas, TX 75266-0228



JANE DOE  
1234 MAIN STREET  
PINEVILLE, LA 71360

20240907    1    200000000000    000014134    000014558

- 1** Your **Billing Date** and **Account Number** are located at the top of your bill.
- 2** **Rate Code** indicates the classification of customer (residential, commercial, etc.).
- 3** **Read Date** is the date the meter is read for bill calculation.
- 4** **Current Meter Reading** is the reading obtained on the read date.
- 5** **Read Code** indicates whether your meter was successfully read, estimated, read due to a turn off service order or read due to a meter exchange.  
**Blank** – Successful Read  
**1** – Estimated  
**2** – Off Service Order Read  
**4** – Meter Exchange Read
- 6** **Units Used** is the total amount of electricity used for this billing period.
- 7** **Customer Charge** represents the fixed costs of providing service.
- 8** **Energy Charge** represents the cost of generating, transmitting and delivering electricity to your physical address.
  - Summer rate**, effective May through October, increases based on usage.  
≤1,000 kWh - \$0.08230 per kWh  
1,001-1,500 kWh - \$0.09875 per kWh  
≥1,501 kWh - \$0.11851 per kWh
  - Winter rate**, effective November through April, is a flat rate.  
All kWh - \$0.08230 per kWh
- 9** **Fuel Charge** represents the cost of fuel used to generate power.
- 10** **Environmental Charge** represents the cost of compliance with environmental regulations.
- 11** **Storm Restoration Charge** represents the costs to repair damage and restore power after Hurricanes Laura, Delta, Zeta and Ida and Winter Storms Uri and Viola.
- 12** **TCJA Bill Credit** is a corporate tax rate savings passed on to customers from the U.S. Tax Cuts and Jobs Act.
- 13** **Infrastructure and Incremental Costs Recovery** represents the costs of generation projects, reliability projects, energy efficiency programs, and other costs not specifically included in the base rate.
- 14** **Electricity Charges** represents the total charges owed to Cleco.
- 15** **Balance Forward** shows any unpaid balance or credit on your account.
- 16** **Total Due Now** is the amount due if your payment is received on or before the due date.
- 17** **Important Messages** may be added to your bill in this area (messages also may appear on a subsequent page).
- 18** **Monthly Usage Graph and Table** shows your electric usage for the current month, previous month and last year.