


How to read your Cleco bill

Your Cleco bill allows you to see the separate items that combine to equal your total bill amount. Use this key to read explanations for each item.

Sample Residential Bill



Cleco Power

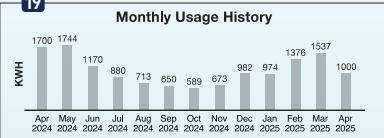
Service Address:
JANE DOE
1234 MAIN STREET
PINEVILLE, LA 71360

Billing Date **1** 04/01/2025
Account No. 200000000000

Billing Detail	2 Rate Code	3 Meter Number	4 Days	5 Read Date	6 Previous Reading	7 Current Reading	8 Read Code	9 Unit Type	10 Multiplier	11 Units Used
	RES	168212077	31	04/01/25	100660	101660		KWH		1000

Billing Charges	12 Rate Code	13 Description	14 Units Used	15 Charges
	RES	RESIDENTIAL CUSTOMER CHARGE		\$12.00
		16 ENERGY CHARGE (\$0.08230 PER KWH)	1000	\$82.30
		17 FUEL CHARGE (\$0.04176 PER KWH)	1000	\$41.76
		18 ENVIRONMENTAL CHARGE (\$0.00210 PER KWH)	1000	\$2.10
		19 STORM RESTORATION AND ENERGY TRANSITION CHARGE		\$8.62
		20 STORM RESTORATION AND ENERGY TRANSITION SURCREDIT		\$1.67 CR
		21 TCJA BILL CREDIT (\$0.00082 CR PER KWH)	1000	\$0.82 CR
		22 INFRASTRUCTURE & INCREMENTAL COSTS RECOVERY	1000	\$5.66
		23 ELECTRICITY CHARGES		\$149.95
		24 CITY FRANCHISE FEE		\$3.00
		25 BALANCE FORWARD		\$0.00
		26 Total Due Now		\$152.95
		Amount Due After April 21, 2025		\$157.54

27 Monthly Usage History




	Total KWH	Days	KWH Per Day
This Month	1000	31	32
Last Month	1537	30	51
Last Year	1700	32	53

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Return this portion with your payment to ensure proper credit to your account. Please write your account number on the check or money order, and make it payable to Cleco. DO NOT SEND CASH. Thank You!




Cleco Power

Account No: 200000000000 Total Due Now: \$152.95

Amount Due After April 21, 2025: \$157.54

Amount Enclosed: _____

Cleco Power LLC 55-11
P O Box 660228
Dallas, TX 75266-0228



JANE DOE
1234 MAIN STREET
PINEVILLE, LA 71360

20250421 1 200000000000 000015295 000015754

- 1** Your **Billing Date** and **Account Number** are located at the top of your bill.
- 2** **Rate Code** indicates the classification of customer (residential, commercial, etc.).
- 3** **Read Date** is the date the meter is read for bill calculation.
- 4** **Current Meter Reading** is the reading obtained on the read date.
- 5** **Read Code** indicates whether your meter was successfully read, estimated, read due to a turn off service order or read due to a meter exchange.
Blank – Successful Read
1 – Estimated
2 – Off Service Order Read
4 – Meter Exchange Read
- 6** **Units Used** is the total amount of electricity used for this billing period.
- 7** **Customer Charge** represents the fixed costs of providing service.
- 8** **Energy Charge** represents the cost of generating, transmitting and delivering electricity to your physical address.
 - Summer rate**, effective May through October, increases based on usage.
≤1,000 kWh - \$0.08230 per kWh
1,001-1,500 kWh - \$0.09875 per kWh
≥1,501 kWh - \$0.11851 per kWh
 - Winter rate**, effective November through April, is a flat rate.
All kWh - \$0.08230 per kWh
- 9** **Fuel Charge** represents the cost of fuel used to generate power.
- 10** **Environmental Charge** represents the cost of compliance with environmental regulations.
- 11** **Storm Restoration & Energy Transition Charge** represent the costs of repairing and rebuilding damaged infrastructure related to severe weather events and the costs associated with the retirement of the Dolet Hills Power Station and Mines.
- 12** **Storm Restoration & Energy Transition Surcredit** represents the benefits of certain tax deductions associated with the Storm Restoration & Energy Transition Charges.
- 13** **TCJA Bill Credit** is a corporate tax rate savings passed on to customers from the U.S. Tax Cuts and Jobs Act.
- 14** **Infrastructure and Incremental Costs Recovery** represents the costs of generation projects, reliability projects, energy efficiency programs, and other costs not specifically included in the base rate.
- 15** **Electricity Charges** represents the total charges owed to Cleco.
- 16** **Balance Forward** shows any unpaid balance or credit on your account.
- 17** **Total Due Now** is the amount due if your payment is received on or before the due date.
- 18** **Important Messages** may be added to your bill in this area (messages also may appear on a subsequent page).
- 19** **Monthly Usage Graph and Table** shows your electric usage for the current month, previous month and last year.