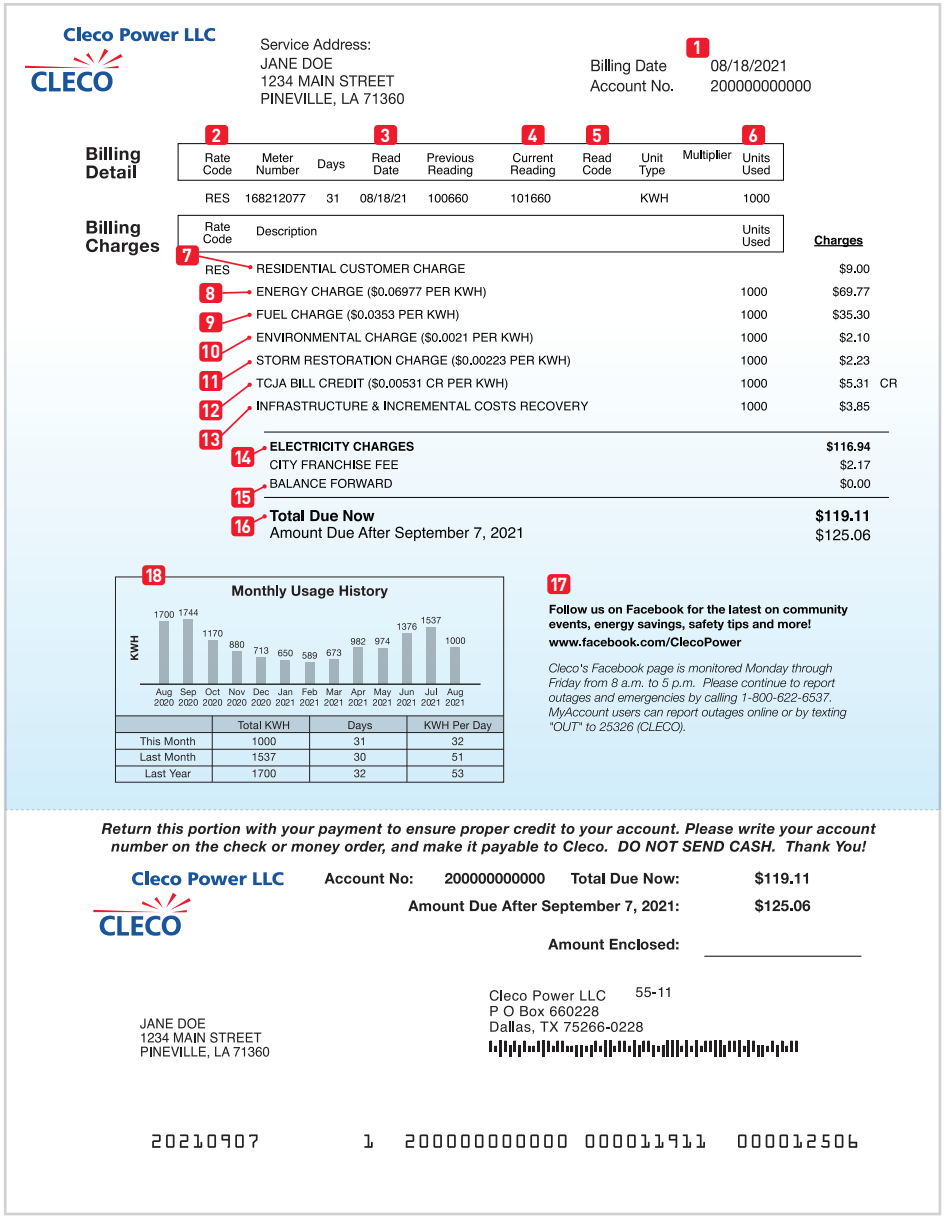
How to read your Cleco bill

Your Cleco bill allows you to see the separate items that combine to equal your total bill amount. Use this key to read explanations for each item.

Sample Residential Bill



Cleco Power LLC

Service Address:
JANE DOE
1234 MAIN STREET
PINEVILLE, LA 71360

1 Billing Date 08/18/2021
Account No. 200000000000

Billing Detail

2 Rate Code	Meter Number	Days	3 Read Date	Previous Reading	4 Current Reading	5 Read Code	Unit Type	Multiplier	6 Units Used
RES	168212077	31	08/18/21	100660	101660		KWH		1000

Billing Charges

Rate Code	Description	Units Used	Charges
7 RES	RESIDENTIAL CUSTOMER CHARGE		$9.00
8	ENERGY CHARGE ($0.06977 PER KWH)	1000	$69.77
9	FUEL CHARGE ($0.0353 PER KWH)	1000	$35.30
10	ENVIRONMENTAL CHARGE ($0.0021 PER KWH)	1000	$2.10
11	STORM RESTORATION CHARGE ($0.00223 PER KWH)	1000	$2.23
12	TCJA BILL CREDIT ($0.00531 CR PER KWH)	1000	$5.31 CR
13	INFRASTRUCTURE & INCREMENTAL COSTS RECOVERY	1000	$3.85
14	**ELECTRICITY CHARGES**		**$116.94**
	CITY FRANCHISE FEE		$2.17
15	BALANCE FORWARD		$0.00
16	**Total Due Now**		**$119.11**
	Amount Due After September 7, 2021		$125.06

18 Monthly Usage History

	Total KWH	Days	KWH Per Day
This Month	1000	31	32
Last Month	1537	30	51
Last Year	1700	32	53

17 **Follow us on Facebook for the latest on community events, energy savings, safety tips and more!**
www.facebook.com/ClecoPower

Cleco's Facebook page is monitored Monday through Friday from 8 a.m. to 5 p.m. Please continue to report outages and emergencies by calling 1-800-622-6537. MyAccount users can report outages online or by texting "OUT" to 25326 (CLECO).

Return this portion with your payment to ensure proper credit to your account. Please write your account number on the check or money order, and make it payable to Cleco. DO NOT SEND CASH. Thank You!

Cleco Power LLC

Account No: 200000000000 **Total Due Now:** $119.11
Amount Due After September 7, 2021: $125.06
Amount Enclosed: _____

JANE DOE
1234 MAIN STREET
PINEVILLE, LA 71360

Cleco Power LLC 55-11
P O Box 660228
Dallas, TX 75266-0228

20210907 1 200000000000 000011911 000012506

1 Your **Billing Date** and **Account Number** are located at the top of your bill.

2 **Rate Code** indicates the classification of customer (residential, commercial, etc.).

3 **Read Date** is the date the meter is read for bill calculation.

4 **Current Meter Reading** is the reading obtained on the read date.

5 **Read Code** indicates whether your meter was successfully read, estimated, read due to a turn off service order or read due to a meter exchange.

Blank – Successful Read
1 – Estimated
2 – Off Service Order Read
4 – Meter Exchange Read

6 **Units Used** is the total amount of electricity used for this billing period.

7 **Customer Charge** represents the fixed costs of providing service to each classification of customer (residential, commercial, etc.).

8 **Energy Charge** represents the cost of generating, transmitting and delivering electricity to your physical address.

- **Summer rate**, effective May through October, increases based on usage.
  ≤1,000 kWh - $0.06977 per kWh
  1,001-1,500 kWh - $0.08372 per kWh
  ≥1,501 kWh - $0.10047 per kWh
- **Winter rate**, effective November through April, is a flat rate.
  All kWh - $0.06977 per kWh

9 **Fuel Charge** represents the cost of fuel used to generate power.

10 **Environmental Charge** represents the cost of compliance with environmental regulations.

11 **Storm Restoration Charge** represents the costs to repair damage and restore power after Hurricanes Laura, Delta, Zeta and Ida and Winter Storms Uri and Viola.

12 **TCJA Bill Credit** is a corporate tax rate savings passed on to customers from the U.S. Tax Cuts and Jobs Act.

13 **Infrastructure and Incremental Costs Recovery** represents the costs of generation projects, reliability projects and other costs not specifically included in the base rate.

14 **Electricity Charges** represents the total charges owed to Cleco.

15 **Balance Forward** shows any unpaid balance or credit on your account.

16 **Total Due Now** is the amount due if your payment is received on or before the due date.

17 **Important Messages** may be added to your bill in this area (messages also may appear on a subsequent page).

18 **Monthly Usage Graph and Table** track electric usage and compare the amount of electricity used during the same period from year-to-year and from last month to this month (graph and table also may appear on a subsequent page and may not be included on all customers' bills).