

How to read your Cleco bill



Your Cleco bill allows you to see the separate items that combine to equal your total bill amount. Use this key to read explanations for each item.

Cleco Power LLC

Service Address:
JOHN DOE
1234 MAIN STREET
PINEVILLE, LA 71360-0000

Billing Date **1** 01/17/2015
Account No. 7000183502001

Billing Detail

Rate Code	Meter Number	Days	Read Date	Previous Reading	Current Reading	Read Code	Unit Type	Multiplier	Units Used
100	168000000	31	01/15/15	027215	028215		KWH		1000

Billing Charges

Rate Code	Description	Units Used	Charges
100	RESIDENTIAL CUSTOMER CHARGE		\$9.00
	ENERGY CHARGE (FIRST 750 KWH \$0.07125 PER KWH)	750	\$53.44
	ENERGY CHARGE (ALL OTHER KWH \$0.05009 PER KWH)	250	\$12.52
	FUEL CHARGE (\$0.03341 PER KWH)	1000	\$33.41
	ENVIRONMENTAL CHARGE (\$0.00104 PER KWH)	1000	\$1.04
	STORM RESTORATION CHARGE (\$2.00 + \$0.00150 PER KWH)	1000	\$3.50
	INFRASTRUCTURE & INCREMENTAL COSTS RECOVERY	1000	\$2.20
	12 ELECTRICITY CHARGES		\$115.11
	13 BALANCE FORWARD		\$0.00
	14 Total Due Now		\$115.11
	Amount Due After February 6, 2015		\$120.87

15 Sign up for a MyAccount at www.cleco.com.

16

Month	Total KWH	Days	KWH Per Day
This Month	1000	31	32
Last Month	1084	31	35
Last Year	1338	31	43

17 Add \$1, \$2, \$5 for Power of Sharing Fund

17 Amount Enclosed: _____

JOHN DOE
1234 MAIN STREET
PINEVILLE, LA 71360-0000

Cleco Power LLC 59-10
P O Box 660228
Dallas, TX 75266-0228

20150206 2 7000183502001 000011511 000012087

- 1** Your **Billing Date** and **Account Number** are located at the very top of your bill.
- 2** **Rate Code** indicates the classification of customer (residential, commercial, etc.).
- 3** **Read Date** is the date the meter is read for bill calculation.
- 4** **Current Reading** is the reading obtained on the read date.
- 5** **Units Used** is the total amount of electricity used for this billing period.
- 6** **Customer Charge** represents the fixed costs of providing service to each classification of customer (residential, commercial, etc.).
- 7** **Energy Charge** represents the cost of delivering electricity to your home or business.
- 8** **Fuel Charge** represents the cost of fuel used to generate power.
- 9** **Environmental Charge** represents the cost of compliance with environmental regulations.
- 10** **Storm Restoration Charge** represents the cost to restore power after Hurricanes Katrina and Rita, and a fund that will be used for future storm repairs.
- 11** **Infrastructure and Incremental Costs Recovery** represents the cost of generation projects, reliability projects and other costs not specifically included in the base rate.
- 12** **Electricity Charges** represents the total charges owed to Cleco.
- 13** **Balance Forward** shows any unpaid balance or credit on your account.
- 14** **Total Due Now** is the amount due if your payment is received on or before the due date.
- 15** An **Important Message** may be added to your bill and always will appear in this area.
- 16** The **Monthly Usage Graph and Table*** help you keep track of your electric usage. Compare the amount of electricity you've used during the same period from year to year and from last month to this month.
- 17** Customers may choose an amount to give to the **Power of Sharing Fund**. Donations assist the elderly and disabled with payment of utilities and other energy-related goods and services and are distributed by the Louisiana Association of Councils on Aging.

*Some bills may not include usage graphs.

Read codes: Blank – successful read 1 – Estimated 2 – Off service order read 4 – Meter exchange read
If there is a read code noted on your bill, please see the codes above for explanation.